

Assistant Waiter/ess

Role Overview

As part of our Mississippi Food & Beverage team your job as an Assistant Waiter/ess is to deliver meals, set up and maintain all buffet areas in accordance with Viking's STAR Service Standards

- You will be reporting to the Assistant Restaurant Manager
- You will be expected to work on a 10/3 rotation (10 weeks on board and 3 weeks off on vacation). Please note that rotation lengths vary based on staffing and operational needs onboard Viking Mississippi

Role Expectations

- Provide support for food and beverage services in assigned areas
- Set up and maintain self-service buffet areas, assist with food service and ensure mise-en-place for all areas prior to service
- Serve beverages, maintain service quality standards, and prepare for special events
- Ensure equipment and work areas are clean and well-maintained
- Provide high level of comfort and sales-oriented service to guests
- Follow and diligently implement Viking STAR standards, safety and standard operating procedures, while complying with Public Health Regulations.
- Uphold impeccable grooming standards at all times by complying with Viking's Image and Uniform Standards
- Demonstrate outstanding flexibility: able to work at different times of the day, under pressure and always reflect a positive can-do attitude and the best image of Viking
- You will be expected to consistently arrive on time and be prepared for work
- Other tasks and responsibilities may be assigned at leaders' discretion based on operational needs

About you

- 2+ years' experience as Restaurant attendant or similar at a 5-Star hospitality and/or restaurant environment; shipboard experience is an advantage
- Outstanding knowledge of service standards, food and wine
- Guest-focused, service-oriented, positive personality, professional appearance and impeccable hygiene standards
- Excellent knowledge of all public health policies

Mandatory requirements & at will employment:

- U.S. Citizen or Permanent Resident (green card) to work onboard the ship, as required by federal regulations
- Ability to satisfactorily pass a pre-employment drug test. Viking Mississippi is a drug-free and alcohol-free workplace
- Must be 21+ years old, physically fit and in good health to meet the demands of an intense shipboard role; must be able to carry heavy items and stand, kneel, and bend for prolonged periods of time
- Viking Cruises is an At-Will Employer. As such your employment with Viking is a voluntary one and is subject to termination with or without cause or notice, at any time by you or Viking. Nothing in this document or in any oral or written statement shall be interpreted to conflict with or limit the right to terminate employment at will

FLSA (Fair Labor Standards Act) Status: Seamen Exempt